

# BRAVOWALK OWNER'S MANUAL

PLEASE READ MANUAL IN ITS ENTIRETY BEFORE USE

## DISCLAIMER

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Your dog's well-being is our top priority, so it's critical that you review and **do all the following**, so you don't harm your dog or anyone else.

- BravoWalk uses Transcutaneous Electrical Nerve Stimulation (TENS) directly to your dog's neck. TENS is safe and effective when used as directed. **For your dog's sake**, it is crucial that you understand that improper use of BravoWalk can startle, scare, or even traumatize your dog.
- **It is your sole responsibility** to follow all instructions and ensure your BravoWalk is properly calibrated and used as directed at all times.
- **BEFORE FIRST USE**, be sure that the TENS setting on your BravoWalk is at its lowest setting per the User Manual and slowly increase the TENS setting as needed to adjust to the ideal setting for your dog.
- **ALWAYS** be sure that the TENS setting on your BravoWalk is set to the appropriate level for your dog **BEFORE** every use of your BravoWalk.
- **NEVER SET THE TENS SETTING LEVEL ON YOUR BRAVOWALK ABOVE WHAT YOU HAVE DETERMINED TO BE THE APPROPRIATE LEVEL FOR YOUR DOG OR HARM MAY OCCUR.**

In no event will the Company be liable for any special, indirect, or consequential damages arising out of the purchase or use of the product. In no event shall the Company's liability exceed the purchase price of the product.

BravoWalk has carefully designed this product solely for behavior modification in dogs and is not intended for use on other animals or humans. BravoWalk does not assume any liability for improper use of the BravoWalk. As the purchaser, you assume all risks and liabilities from the misuse of the BravoWalk. Bravo Marketplace and any of its associated companies or partners are not legally responsible for any sort of damages that might occur from buying, using, or misusing the product. This includes a wide range of potential damages, be they direct or indirect, as well as any sort of special, incidental, or consequential damages that might arise.

*Thank you for purchasing*

# **BRAVOWALK**

One collar, a lifetime of great walks!



If you have any questions, send us an email at

**hello@bravowalk.com**

or text/call us at **866-272-8633**

Customer Service:

M-F. 9am-5pm EST.

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# WHAT'S IN THE BOX?

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**BravoWalk No-Pull  
Training Collar**

**Micro USB  
Charging Cable**



**Training Leash  
(Sold Separately)**



**Owner's Manual**

# HOW IT WORKS



The BravoWalk is an automatic training collar that trains dogs not to pull on their leash. Depending on the dog and proper use of the device, the quality of your walks with your dog can improve quickly. It uses sound, vibration, and optional TENS (Transcutaneous Electrical Nerve Stimulation) to reinforce appropriate leash behavior. BravoWalk provides a safe and enjoyable ‘on-leash’ experience for you and your dog.





- The device is always on, just grab it and go. It automatically transitions to standby mode to preserve the battery when it is not in use.
- When your dog pulls on the leash, the pressure on the collar activates a beep, vibration, and optional TENS.
- Level of stimulation increases gradually as the dog pulls, and vibration and/or stimulation stop immediately when the dog stops pulling.
- As a safety feature, Bravowalk goes into reset mode (no feedback) after about 15 seconds of beeps, vibrations and TENS stimulation. The light on Bravowalk will flash orange or yellow, indicating the need for a manual reset. Hold down the button until the blue light is visible, then select the desired mode.

# OPERATING MODES

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All 4 modes provide a beep followed by vibration as immediate feedback when your dog pulls on the leash. The levels vary in degree of TENS.

-  **Blue** - TENS has been disabled
-  **Green** - Lowest TENS level
-  **Yellow** - Medium TENS level
-  **Red** - Highest TENS level




Changing Modes: Press the mode button once to see the current level of stimulation. To change the intensity level, hold down the button and release it at the color that indicates the desired level of stimulation.

# BRAVOWALK BATTERY

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During feedback, or when the device is squeezed, the indicator light will be either green or red **regardless of set operation mode**. This indicates the level of battery charge.

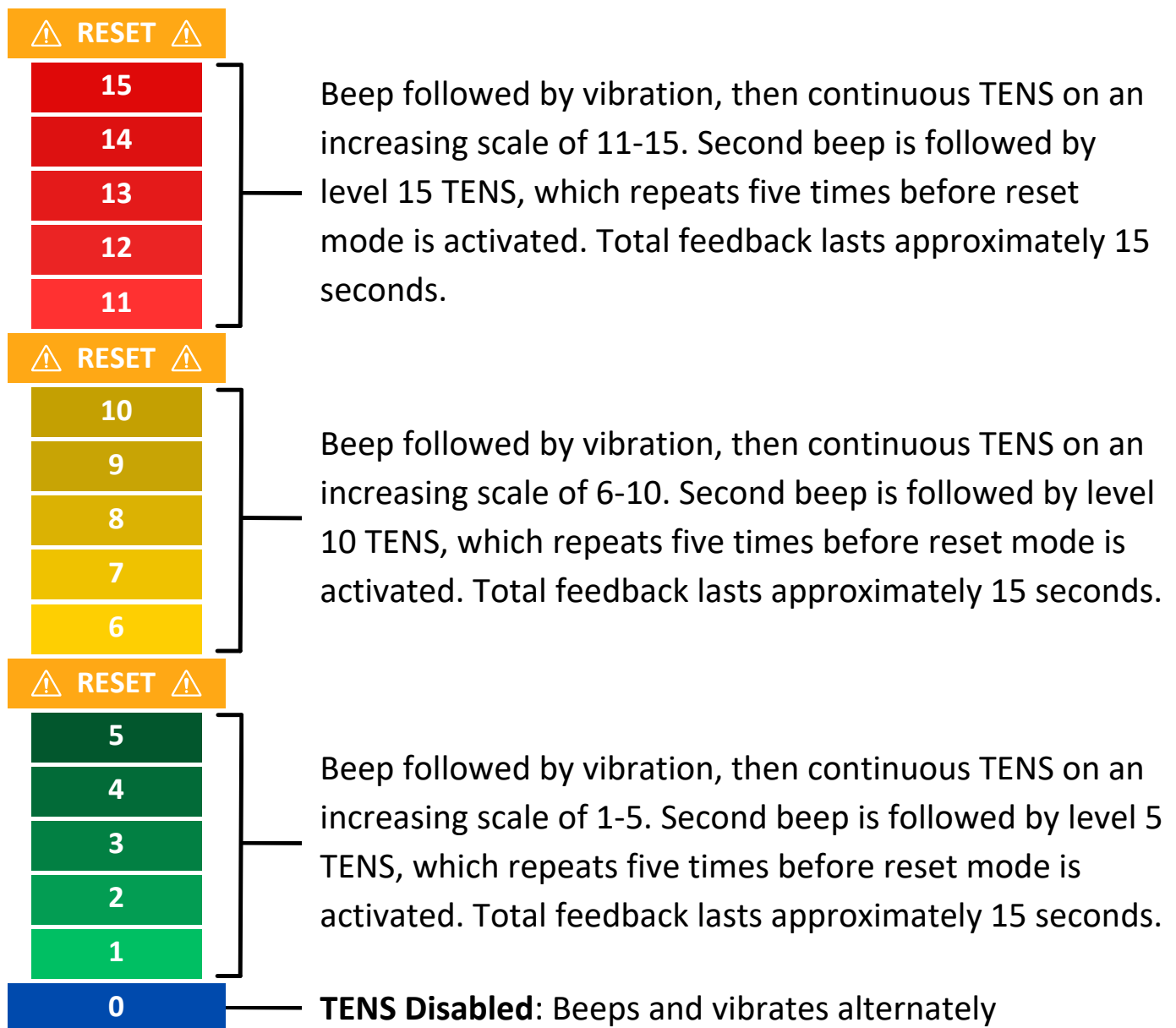
-  **Green** - Battery has sufficient charge
-  **Red** - Battery is low
-  **Flashing Red** - Battery is dead

When not in use, Bravowalk is in power save mode, it does not have to be charged unless the battery indicator light is red. To charge BravoWalk, take the included USB cable and plug one end into Bravowalk and the other to a USB port and power source. Charge until the light turns green.

# STIMULATION LEVELS



TENS stands for Transcutaneous Electrical Nerve Stimulation, which Bravowalk uses for behavior correction. Within each mode on Bravowalk, TENS gradually increases whenever the device detects pulling that exceeds an allowable amount. The stimulation instantly stops whenever the dog stops pulling and reverts back to the initial level when activated again.



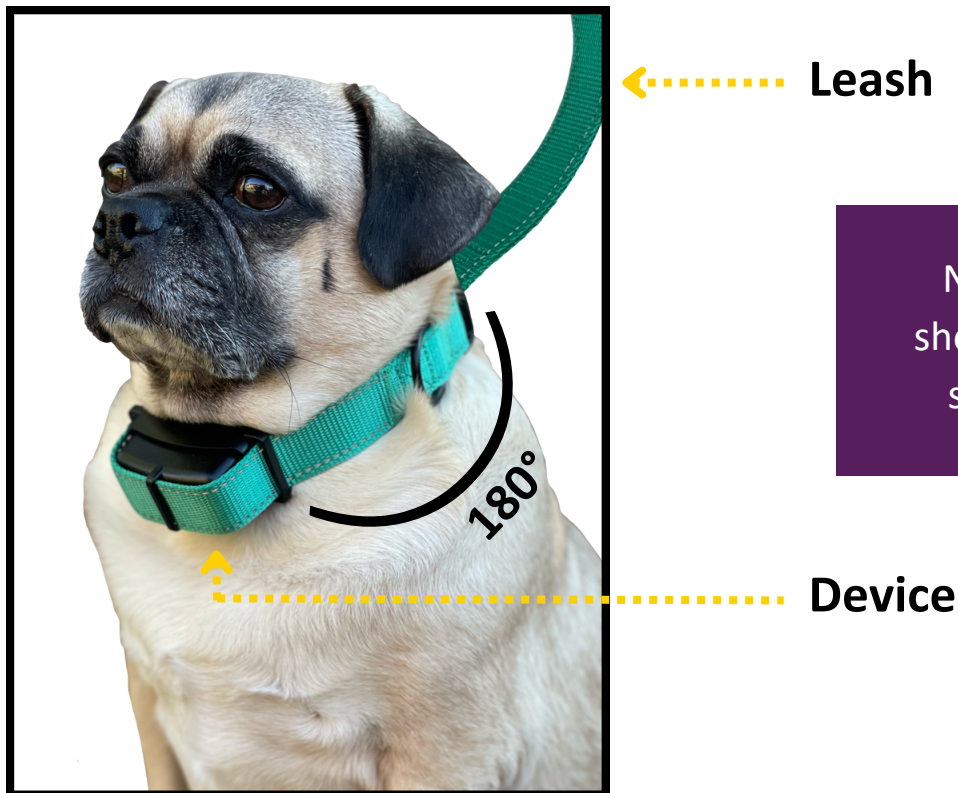
# FITTING BRAVOWALK

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Proper fit is very important. Adjust the collar to fit high on your dog's neck. Make sure it is snug but not tight; **you should be able to fit two fingers under the collar.**

- If the collar is too tight, the vibration or stimulation may be triggered even when the dog is not pulling on the leash.
- If the collar is too loose, the vibration or stimulation may be inconsistent or the dog may not feel the sensation.

Bravowalk is designed to be 180 degrees or **opposite from the D ring loop** that attaches to the leash. This position is critical for effectiveness with your pet.



Note: the electrodes should reach your dog's skin when they pull.



# FINDING APPROPRIATE MODE

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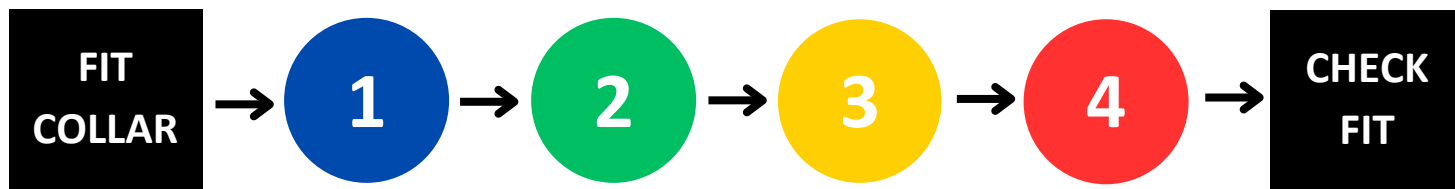
**Refer to Page 5 for a better understanding of the following:**

We recommend starting with the lowest mode (blue or green) when first introducing BravoWalk to your dog. Watch your dog closely for signs of reacting to the collar. Do they stop pulling, even if just for 1 second? Do they look back at you for direction? Take an active role and encourage your dog with known commands like, “stop”, “wait”, “easy”. BravoWalk works best when paired with active feedback and praise from you.

If your dog seems unfazed and continues to pull through an entire cycle, pause your walk, reset the device and switch to a higher mode. Note: it may be helpful to walk with a second collar or harness to remove BravoWalk for adjustments during the first few walks.

If your dog continues to pull through red mode, we strongly suggest reevaluating the fit of the collar and position of BravoWalk. The electrodes should make contact with the dog’s skin and the device should be 180 degrees from the d-ring on the collar (see Page 6) Proper fit is critical for results.

Any yelping, cowering, urinating, defecating, or shaking is a clear sign that the setting is too high; you should adjust to a lower setting before continuing your walk.



# SAFETY SHUTDOWN & RESET MODE

## (BLINKING YELLOW LIGHT)

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Refer to page 5 for a better understanding of BravoWalk programming. Green, yellow and red modes of operation automatically cycle into reset mode, characterized by a blinking yellow light. Reset modes is a safety feature where no feedback occurs. Resetting BravoWalk is quick and easy.



### Mode Button

When the light is flashing yellow, hold the button down and release it when you see a blue light. Hold the button down again and release it when you see the light indicating your chosen mode of operation.

## WARNING

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- Ensure BravoWalk fits correctly. A collar that is too tight or too loose will not function as intended.
- Remove collar after use - BravoWalk is only intended for walking. Do not use BravoWalk as a permanent lead attachment.
- BravoWalk is not recommended for dogs with aggressive or erratic tendencies. In these cases, consult a certified trainer or veterinarian about whether this product is right for your dog.
- BravoWalk works best for dogs that are ready to learn and can follow basic commands.
- BravoWalk is NOT recommended for dogs under 10 pounds.
- Please consult your vet before use if you have any concerns or if your dog has any health issues.

# WARRANTY

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If you are experiencing issues with your order, please email us at [hello@bravowalk.com](mailto:hello@bravowalk.com) or text/call us at **866-272-8633**.

BravoWalk has a One-Year Full Manufacture Warranty. In the event your device is deemed defective, a replacement will be provided along with instructions for returning the defective item. Additional charges such as shipping and handling fees may occur.

For us to effectively process your warranty claim, the following information will be required to determine course of action:

- What issues you are experiencing
- Your address, contact information, and original order number

Misuse, improper maintenance, lost or stolen units, and dog damage are not covered under your one-year manufacturer warranty.

# RETURNS & REFUNDS

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Your BravoWalk is backed by a 30-day full money back guarantee.

If for any reason the BravoWalk is not working for you or your dog, we will gladly refund your purchase within 30 days. The BravoWalk must be received by the company before a refund is processed. We will cover return shipping costs.

For assistance, please send a message with your name, email, and purchase date to [hello@bravowalk.com](mailto:hello@bravowalk.com) via email or **866-272-8633** via text.

You should expect to receive your refund within 1-2 weeks of the package being delivered to our returns department, however, in many cases the refund will clear more quickly.



**THANK YOU FOR SUPPORTING BRAVOWALK!**

Our mission is to create a safe and enjoyable walking experience for dog owners and their dogs to stop pulling automatically and consistently using our patented invention.

For additional questions and support, email us at [hello@bravowalk.com](mailto:hello@bravowalk.com) or text/call **866-272-8633**.