



# Owner's Manual

One collar, a lifetime of great walks

*Thank you for purchasing*  
**BravoWalk!**

The only collar you need to experience safe and enjoyable walks with your furry friend.

**Please read the instructions in the Owner's Manual before using BravoWalk.**

If you have questions, send us an email at  
[hello@bravowalk.com](mailto:hello@bravowalk.com)

Customer Service:  
M – F, 9am to 5am EST.

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# WHAT'S INSIDE THE BOX?

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**BravoWalk No-Pull  
Training Collar**



**Micro USB  
Charging Cable**

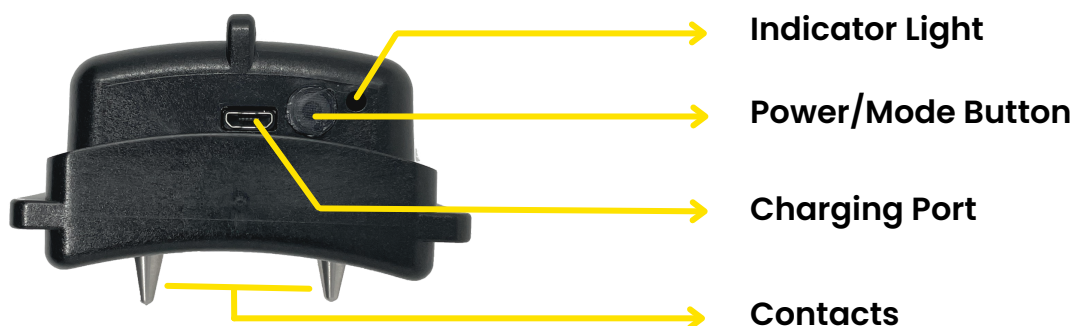


**Leash  
(sold separately)**



**Owner's Manual**

# HOW BRAVOWALK WORKS



The BravoWalk is an automatic training collar that trains dogs not to pull on their leash in just one walk using sound, vibration, and optional TENS stimulation. It provides a safe and enjoyable 'on-leash' experience for you and your dog. It helps correct over-pulling and helps to reinforce the appropriate leash behavior with your dog.

- The device is always on. It automatically transitions to standby mode to preserve the battery when it is not in use. You just grab it and go.
- When the dog pulls on the leash, the pressure of the collar activates a beep, vibration, and optional TENS stimulation
- The level of stimulation increases gradually as the dog pulls. The vibration or stimulation stops immediately when the dog stops pulling.
- As a safety feature, Bravowalk goes into safe mode (no feedback) after about a 14 second series of beeps, vibrations and TENS stimulations. The light on Bravowalk will flash orange indicating the need for a manual reset. Simply hold down the button until the blue light is visible. Hold button down again to select level of correction.

## OPERATING MODES



Press the button once to see the current level of stimulation. To change the intensity level, hold down the black button and release it at the color that indicates the desired level of stimulation.

All four colors provide the beep and vibration as immediate feedback when the pulling force exceeds the allowable amount. They vary in degree of TENS stimulation.

- Blue indicates the TENS stimulation has been disabled
- Green is the lowest TENS stimulation level
- Yellow is the medium TENS stimulation level
- Red is the highest TENS stimulation level

## BRAVOWALK BATTERY



During feedback, the light flashes green or red regardless of mode of operation; Color depends on the level of battery charge. Green means sufficient charge whereas Red indicates low battery.

Bravowalk battery life has been extensively tested. A charged Bravowalk lasts up to 500 walks. When not in use, Bravowalk is in power save mode. Bravowalk does not to be charged unless the battery indicator light is red. Flashing red means the battery is dead. To charge BravoWalk , take the included USB cable and plug one end into Bravowalk and connect other to a USB port and power source. Charge until light turns green.

# STIMULATION LEVELS



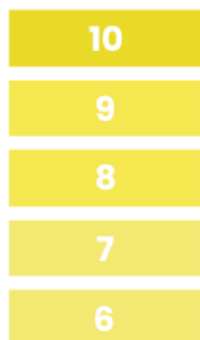
TENS stands for Transcutaneous Electrical Nerve Stimulation. TENS is often used for chronic pain management in people. Bravowalk uses TENS for behavior correction. Within each setting on Bravowalk, TENS stimulation level gradually increases whenever the device detects pulling that exceeds an allowable amount. The stimulation instantly stops whenever the dog stops pulling and reverts back to the initial level when activated again.

## ⚠ NEED TO RESET



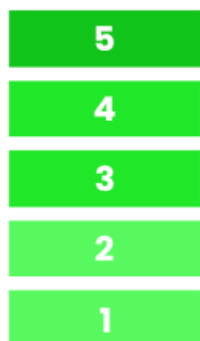
Beep, vibrates then continuously, automatically provides TENS stimulation on an increasing scale of 11-15. Beeps then repeats level 15 TENS, five more times before it needs to be reset. Total feedback lasts approximately 14 seconds.

## ⚠ NEED TO RESET



Beep, vibrates then continuously, automatically provides TENS stimulation on an increasing scale of 6-10. Beeps then repeats level 10 TENS, five more times before it needs to be reset. Total feedback lasts approximately 14 seconds.

## ⚠ NEED TO RESET



Beep, vibrates then continuously, automatically provides TENS stimulation on an increasing scale of 1-5. Beeps then repeats level 5 TENS, five more times before it needs to be reset. Total feedback lasts approximately 14 seconds.



**TENS disabled**

Beeps for 1 second, and vibrates for 1 second alternately.

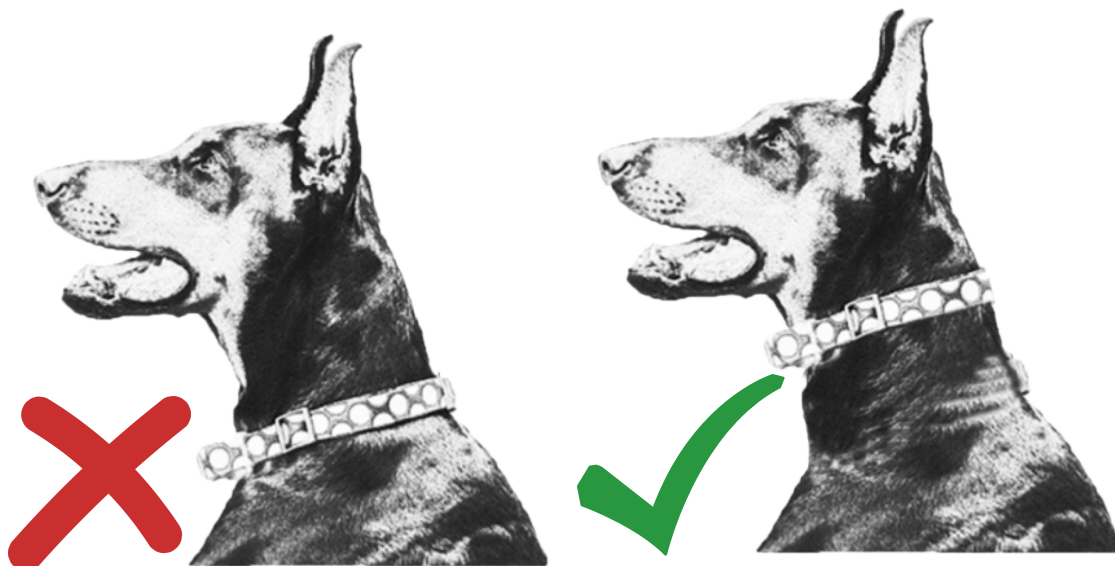
# **FITTING THE BRAVOWALK**

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Proper fit is very important. Adjust the collar to fit high on your dog's neck. Make sure it is snug but not tight; you should be able to easily fit two fingers under the collar.

If the collar is too tight, the vibration or stimulation may be triggered even when the dog is not pulling on the leash

If the collar is too loose, the vibration/stimulation may be inconsistent or the dog may not feel the sensation.



# **BRAVOWALK AND LEASH POSITION**

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Bravowalk is designed to be 180 degrees or opposite from the loop that attaches to the leash. This position is critical for effectiveness with your pet.



# FINDING THE APPROPRIATE SETTING FOR YOUR DOG

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The goal when finding the right setting for your dog is to use the lowest setting necessary to obtain results. When you are introducing the BravoWalk collar to your dog, it's important to pay attention to what their body language is telling you. Any yelping, cowering, urinating, defecating, or shaking is a clear sign that the setting is too high and you should adjust to a lower setting before continuing your walk.

Each setting (green, yellow, and red) begins with a beep, a vibrate, and then finishes with an increasing, automatic TENS stimulation that shuts off after the cycle is complete (see page 5).

We recommend starting with the Low setting (green) when you are introducing the BravoWalk collar, but you know your dog best. If your dog seems unfazed and continues to pull through the entire setting cycle, pause your walk and switch the collar to the Mid setting (yellow) before continuing your walk (Note- it may be helpful to walk with a second collar or a harness on your dog in case you need to take the Bravo Walk collar off for setting adjustments).

Similarly, if your dog continues to pull through the entire cycle of the Mid setting, it may be time to try the High setting (red).

## FINDING THE APPROPRIATE SETTING FOR YOUR DOG (continued)

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If your dog continues to pull through the highest setting of Bravowalk (Red mode), we strongly suggest you evaluate positioning of Bravowalk both in placement on the neck, contact with the dog's skin (not fur) and potentially adjusting it to be 180 degrees or directly opposite from the leash attachment ring. Proper fit is critical for results.

Ultimately the lowest setting that results in the best leash behavior is ideal.

## SAFETY SHUTDOWN AND RESET

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Bravowalk programming is visible on page 5. Green, yellow and Red modes of operation automatically cycle into reset mode when collar activation exceeds to allowable force and duration of engagement. When Bravowalk starts to blink orange, it ceases to provide feedback and needs to be reset before it will work again.



**Power/Mode Button**

When light is blinking orange, hold button down and release when you see the blue light. Hold button down again and select mode of operation as determined by color.

## **WARNING**

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- Please make sure Bravowalk fits correctly. A collar that is too tight or too loose will not function as intended.
- Remove Collar After Use – we do not recommend leaving the collar on your dog all the time. BravoWalk is only intended for walking. Do not use BravoWalk as a permanent lead attached to a post or in the ground.
- BravoWalk is not recommended for aggressive dogs or those who have erratic and aggressive tendencies. In these cases, consult a certified trainer or veterinarian about whether this product is right for your dog.
- Do not use BravoWalk while your dog is connected to a tie-out or any lead attached to a permanent fixture, such as a post or stake in the ground. BravoWalk is equipped with a safety feature in the event your dog gets caught on something.
- Your dog should be able to follow basic commands. A trained dog is the best-behaved dog.
- Dogs under 10 pounds are too small to use the BravoWalk collar.
- Please consult your vet before use if you have any concerns or if your dog has any health problems.

# WARRANTY

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If you are experiencing issues with your order, please email us at [hello@bravowalk.com](mailto:hello@bravowalk.com).

BravoWalk has a One-Year Full Manufacture Warranty. In the event your system is deemed defective, you will be provided a replacement for the defective item, and instructions to send your defective item back to us. Additional charges such as shipping and handling fee may occur.

For us to effectively process your warranty claim we will troubleshoot with you to determine the correct course of action. We will need to know the following information:

- What issues you are experiencing
- Your Address, and contact information

Misuse, improper maintenance, lost or stolen units, and dog damage are not covered under your one-year manufacturer warranty. In no event will the Company be liable for any special, indirect, or consequential damages arising out of the purchase or use of the product. In no event shall the Company's liability exceed the purchase price of the product.

# RETURNS AND REFUND

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Your BravoWalk is backed by a full 30-day money back guarantee.

If for any reason the BravoWalk is not working for your dog or you don't like your purchase within 30 days, then we will gladly refund your money. The BravoWalk has to be returned for a refund. We will pay for return shipping.

Please send an email with your name, email, and date purchased to [hello@bravowalk.com](mailto:hello@bravowalk.com) for assistance.

You should expect to receive your refund within 1-2 weeks of the package being delivered to our returns department, however, in many cases you will receive a refund more quickly. This time period includes the time it takes us to process your return once we receive it and the time it takes your bank to process our refund request.



Thank you for supporting BravoWalk!

Our mission is to create a safe and enjoyable walking experience for dog owners and their dogs to stop pulling automatically and consistently using our patented invention.

For additional questions and support, email us at  
[hello@bravowalk.com](mailto:hello@bravowalk.com)